

## Service Request

Service Number I 7149Date Mo. Day Yr.  

0	4	2	2	0	8
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Customer Last Name:

O	'	N	E	I	L														
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Customer First Name and M. Initial:

R	E	I	D																
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Street Address and/or Apt.

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City

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State

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Telephone Home ☐ Work ☐ Cell ☒ Answer Mac. ☐

5	7	1	-	2	9	6	-	1	8	2	3
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Telephone Home ☐ Work ☐ Cell ☐ Answer Mac ☐

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Number is unreachable  
PTS 6190Type of Equipment Computer ☐ Monitor ☐ Hard Drive ☐  
Modem ☐ Other \_\_\_\_\_:

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Serial Number: None ☐

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Accessories Left: Mark If None ☐

If you mark none and leave such on the premises L&amp;Y is not responsible.

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Warranty Repair ☐ Date of Repair/Upgrade  
Month/Day/Year

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Nature of Service:

Repair ☐ [Hardware ☐ Software ☐] Upgrading ☐

Describe Below in Explicit Detail, What is the problem:

2x Cases \$60.00 ea

2x Pentium D 150.00 ea

2x IC24 \$25 ea

2x 160 \$60.00 ea

2x DVD-RW \$40.00 ea

2x Win XP Pro \$150 ea

~~2x~~1x ~~Off~~ Office 03 Pro

Deposit \$600

##### UPGRADE #####

Cpu \_\_\_\_\_ Motherboard \_\_\_\_\_ Memory \_\_\_\_\_  
 Hardrive \_\_\_\_\_ Case \_\_\_\_\_ CDrom \_\_\_\_\_ Sound Card \_\_\_\_\_  
 Modem \_\_\_\_\_ Other \_\_\_\_\_ Other \_\_\_\_\_:  
 Remark above what service is to be performed:

Cost of Repair:

\$60.00 per Hr for Normal Service ☐ (\$72.00 per Hr for Int. Service ☐  
 Flat Rate Service \$ \_\_\_\_\_ ☐L&Y allows 15 minutes, more or less, to show proper repair/upgrade of Equipment  
 above this amount L&Y will charge for at the above rate.

I HAVE READ AND UNDERSTOOD THE SERVICE POLICY IN FRONT OF BOOK :

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

17940938 Original INVOICE

ACCT#: 0432090000 Page 1 of 1 12/28/07

SHIP TO:  
L & Y TV SERVICE/CH  
14824 BUILD AMERICA DRIVE  
WOODBIDGE VA 22191



SHIP FROM:  
D & H DISTRIBUTING  
Phone: (717)236-8001, ex. 7832  
909 Katie Court  
HARRISBURG PA 17109

QTY	BO	ITEM #	UPC	DESCRIPTION	PRICE	EXT AMT.
10	0	DH20A4P04	DH-20A4P-04	20X DVDRW Super AllWrite Bulk	25.00	250.00
1	0	OEMWINCPRO2C3PK	0882224580908	WINDOWS XP PRO OEM 3PK	407.00	407.00
1	0	OEMWINXPHM2B3PK	0882224247771	WINDOWS XP HOME OEM 3PK	251.63	251.63
3	0	MSIVOXV2	0816909040449	USB 2.0 TV Tuner (v 2)	42.15	126.45
5	0	BS250U	0701107487595	2.5" SATA To USB 2.0 Aluminum	16.04	80.20
5	0	SAT2510U2	0065030823654	InfoSafe 2.5" USB 2.0 SATA	14.12	70.60
5	0	ST380215A	ST380215A	80GB 7200 RPM ATA 3.5" HD	47.62	238.10
		S/N: 9QZ6ZZD2	S/N: 9QZ70QR7	S/N: 9QZ70Z84	S/N: 9QZ70ZWX	
		S/N: 9QZ71BKN				
5	0	WD1600AAJB	WD1600AAJB	160GB 7,200RPM 8MB Buffer	53.97	269.85
		S/N: WMAP9C164925	S/N: WMAP9C165311	S/N: WMAP9C165315	S/N: WMAP9C166530	
		S/N: WMAP9C464566				
Frt/Handling						20.73

CHECK 1440

\$1,714.56

01/02/08

## CARTON SUMMARY

CARTON #

TRACK #

1

1Z1826927255246657

Shipped Ground	Dept	Cust. PO# 122807	Exempt# 176-2741970	SlsPrsn HZ1	Dept CPD	Appr	Terms CODA	Due 12/28/07	\$1,714.56
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PgPcs: 35 SAHbg  
TtlPcs: 35 Wght: 33.45 lbs - @ 17:49

SOLD TO:  
L & Y TV SERVICE/CH  
14824 BUILD AMERICA DRIVE  
Woodbridge VA 22191

**\$\$\$ COLLECT \$\$\$**

Shipment of goods pursuant to any purchase orders placed by Buyer does NOT constitute acceptance by Seller of any of the terms and conditions of such purchase orders except as to identification and quantity of goods involved. Seller makes no warranty of merchantability of the goods sold under these conditions of sale, and seller makes no warranty that the goods sold under these conditions of sale are fit for any particular purpose. All claims for damage or discrepancies must be made within two days after receipt of the goods.

\*\*\* REMIT TO \*\*\*  
D&H Distributing Co.  
P.O. Box 406942  
Atlanta, GA 30384-6942



**L&Y Electronics Inc.,**

Service Department  
 824 Build America Drive  
 Woodbridge, Virginia 22191-3437  
 703-494-3444 703-643-1729

**Bill To:**

REID ONEAL

**Invoice**Number: **SERVICE 173**Date: **April 24, 2008****Ship To:**

571-296-1823

P.O. Number	Terms	Customer #	Service Rep	Project
7149			Matthew	TWO NEW COMPUTERS

Description	Quantity/Hours	Price/Rate	Tax	Amount
SERVICE IMMEDIATE	12.00	18.00		216.00
CASE CA-J230COM SERIAL NUMBER 2404	1.00	60.00	✓	60.00
PENTIUM IV 3.00 GHZ SL7PU LS08A679	1.00	150.00	✓	150.00
moTHERBOARD MSI P6NGM 601-7366-020B0711276514	1.00	85.00	✓	85.00
YNIX 512M 1R*8 PC2-4200U-444-12	2.00	12.50	✓	25.00
ST31608156AS 6RA212ZM	1.00	60.00	✓	60.00
ILite-on model dh-20a4p serial nos. 22273407576	1.00	40.00	✓	40.00
Value Socket t/775 heatsink and fan	1.00	0.00	✓	0.00
CASE CA-J230COM SERIAL NUMBER 2316	1.00	60.00	✓	60.00
PENTIUM IV 3.00 GHZ SL7PU L513A871S08A679	1.00	150.00	✓	150.00
moTHERBOARD MSI P6NGM 601 7366 020B0711276517	1.00	85.00	✓	85.00
Value Socket t/775 heatsink and fan	1.00	0.00	✓	0.00
hYS64T64000HU-3.7-A	2.00	12.50	✓	25.00
ST31608156AS 6RA20XVK	1.00	60.00	✓	60.00

0 - 30 days	31 - 60 days	61 - 90 days	> 90 days	Total
\$0.00	\$1,075.50	\$0.00	\$0.00	\$1,075.50

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 824 Build America Drive  
 Woodbridge, Virginia 22191-3437  
 703-494-3444 703-643-1729

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**Invoice**Number: **SERVCE 173**Date: **April 24, 2008****Ship To:**

571-296-1823

P.O. Number	Terms	Customer #	Service Rep	Project
7149			Matthew	TWO NEW COMPUTERS

Description	Quantity/Hours	Price/Rate	Tax	Amount
ILite-on model dh-20a4p serial nos. 232752400744	1.00	40.00	✓	40.00
Windows XP professional	2.00	150.00	✓	300.00
DEPOSIT	1.00	(600.00)		(600.00)
WINDOWS OFFICE PROFESSIONAL 2003	2.00	125.00	✓	250.00

Sub-Total **\$1,006.00**State Tax 5.00% on 1,390.00 **69.50**Total **\$1,075.50**

0 - 30 days	31 - 60 days	61 - 90 days	> 90 days	Total
\$0.00	\$1,075.50	\$0.00	\$0.00	\$1,075.50



**Final Details for Order #104-7549351-0991416**

Print this page for your records.

**Order Placed:** May 9, 2008

**Amazon.com order number:** 104-7549351-0991416

**Order Total: \$111.99**

**Shipped on May 9, 2008**

**Items Ordered**

**Price**

1 of: *Microsoft Office 2003 Professional WIN32 for System Builders - Pack [Old Version]* \$105.00

Sold by: MR\_Odowd ([seller profile](#))

**Shipping Address:**

Matthew Linton  
14824 Build America Dr  
Woodbridge, VA 22191-3437  
United States

Item(s) Subtotal: \$105.00

Shipping & Handling: \$6.99

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Total Before Tax: \$111.99

Sales tax: \$0.00

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**Shipping Speed:**

Expedited Shipping

**Total for this Shipment: \$111.99**

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**Payment Information**

**Payment Method:**

MasterCard | Last 5 digits: 26693

Item(s) Subtotal: \$105.00

Shipping & Handling: \$6.99

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Total Before Tax: \$111.99

Estimated Tax: \$0.00

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**Billing Address:**

Matthew Linton  
14091 Malta Street  
Woodbridge, VA 22193  
United States

**Grand Total: \$111.99**

[See tax and seller information](#)

To view the status of your order, return to [Order Summary](#).

**Please note:** This is not a VAT invoice.

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